

MSK Referrals Update for SystmOne Users



July 2018

Dear SystmOne User

First of all, apologies for the difficulties that practices have been experiencing with MSK referrals since the RMS was launched in March.

Following meetings with NHFT, we all now have a better understanding of the referral pathways into NHFT, which should greatly reduce the number of referrals which are rejected by the community provider. Circle MSK have been involved throughout and so all triage guidelines have been appropriately aligned.

The MSK Dashboard has been improved and the question set for each pathway revised.

The new dashboard and referral forms will be live from **30th July 2018**

For further information please select the appropriate file from the left-hand margin of this pdf document

1. An overview of the MSK pathway
2. Clinical notes for GPs
3. Guidance on how to create a referral letter
4. Navigating the MSK dashboard – book a WebEx training session with NEL
5. Physiotherapy patient leaflet
6. Spinal Pathway patient leaflet
7. Update on the migration of referral forms from Pathfinder to SystmOne

Any questions or feedback please contact

- ☛ Referral process nelcsu.itservicedeskanglia@nhs.net
- ☛ Clinical content james.findlay1@nhs.net
- ☛ FAO Circle Health msk.northamptonshire@nhs.net marked FAO Georgia/Lisa

James Findlay

Clinical Pathway Development Lead