

PATIENT or NHS 111 contacts PRACTICE with COVID symptom query (fever and/or continuous cough) OR non-COVID query but COVID symptoms

Telephone/Video Triage by PRACTICE

Category 1 – RED
Severe symptoms
Check Ceiling of Care and DNAR
Call 999

Category 1
Basic assessment
Severe SOB
Pain or pressure in chest
Cold, clammy or pale, mottled
New confusion
Becoming difficult to rouse
Blue lips or face
Little or no urine output
Haemoptysis

Advanced assessment
Adults RR \geq 25
Adults HR \geq 125
Adult O2 sats \leq 93%

Category 2 – AMBER
Moderate symptoms

Category 2A
Basic assessment
Completing full sentences
SOB on mild exertion
Mild chest tightness
Able to do ADLs but lethargic

Advanced assessment
Adults RR 23-24
Adults HR 110-124
Adult O2 sats \geq 94% *1
Consider ceiling of care, frailty and co-morbidities

Category 2B
Basic assessment
Completing full sentences
SOB on moderate exertion
No chest pain
Able to do ADLs but lethargic

Advanced assessment
Adults RR 21-22
Adults HR 100-110
Adults O2 sats \geq 95% *1
Consider ceiling of care, frailty and co-morbidities

Category 2C
Basic assessment
Completing full sentences
No SOB or Chest pain
Able to do ADLs
Able to get out of bed

Advanced assessment
Adults RR 14-20
Adults HR 50-100
Adult O2 sats \geq 96% *1

Category 3 – GREEN
Mild symptoms

Category 3
Basic assessment
Completing full sentences
No SOB or Chest pain
Able to do ADLs
Able to get out of bed
Able to manage own symptoms

Advanced assessment
Not required

After Practice Telephone/Video, **CONSIDER** HOT Hub Assessment F2F or CHVS if housebound

CONSIDER ADMISSION
Rest, fluids, paracetamol
Consider trial of antibiotics *2 to cover 2^o Bacterial Pneumonia
Amoxicillin 500mg PO tds PLUS
Clarithromycin 500mg PO bd 5 days
For penicillin allergy:
Doxycycline 100mg TWO initially then ONE od TOTAL 5 days
(avoid in pregnancy) PLUS
Co-trimoxazole 960mg PO bd 5 days
Consider regular review as clinically indicated. Seek consultant advice if pregnant. SAFETY NET

CONSIDER ADMISSION
Rest, fluids, paracetamol
Consider trial of antibiotics *2 to cover 2^o Bacterial Pneumonia
Doxycycline 100mg TWO initially then ONE od TOTAL 5 days
(avoid in pregnancy)
Consider regular review as clinically indicated
Seek consultant advice if pregnant
SAFETY NET

Rest, fluids, paracetamol
Stay at home
SAFETY NET

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SAFETY NET advice for all:
Advise to call Practice or NHS 111 if worse or call 999 if severe SOB at rest or difficulty in breathing. Remember self-isolation.

CHVS = Countywide Home Visiting Service
Call 01604 289166

*1 In COPD, consider O2 sats baseline. Significant concern if sats \leq 90%
*2 NICE [link](#) recommends antibiotics for patients at high risk of complications e.g. age, frailty or a pre-existing comorbidity (immunosuppression or significant heart or lung disease).
NB This pathway has been created using clinical judgement and is not evidence based at this time.
DO NOT FORGET BREAD and BUTTER MEDICINE and CLINICAL ACUMEN.

WARNING: Very sick COVID patients (low sats) DO NOT always appear sick